

Practice details

Wem And Prees Medical Practice

Wem Medical Practice, New Street, Wem, Shrewsbury SY4 5AF

M82035 Practice code

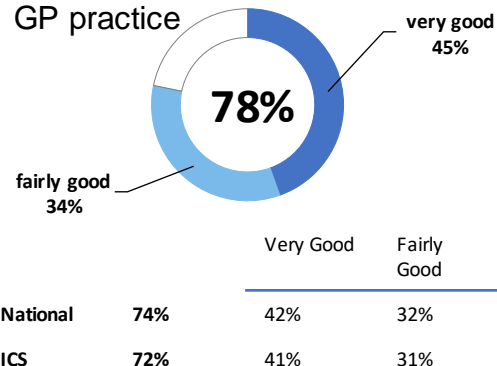
299 surveys sent out

100 surveys sent back

33% completion rate

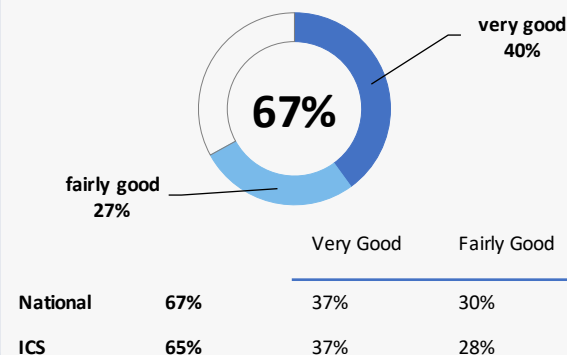
Overall experience

Good overall experience of this GP practice

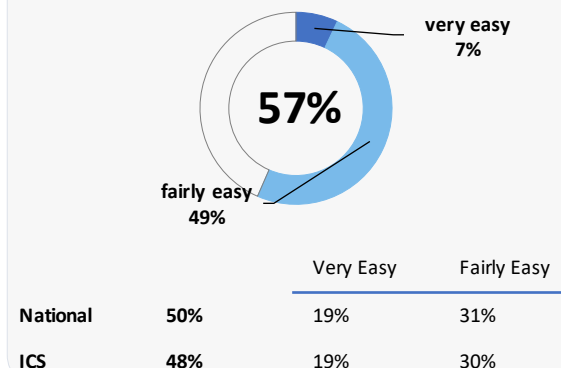


Accessing the practice

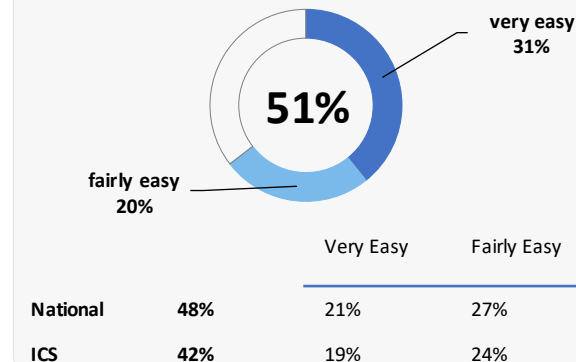
Good overall experience of contacting this GP practice



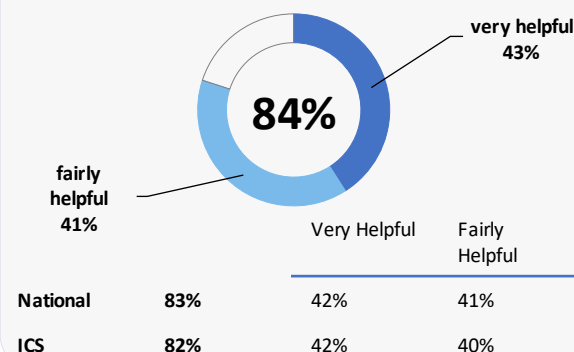
Easy to contact this GP practice on the phone



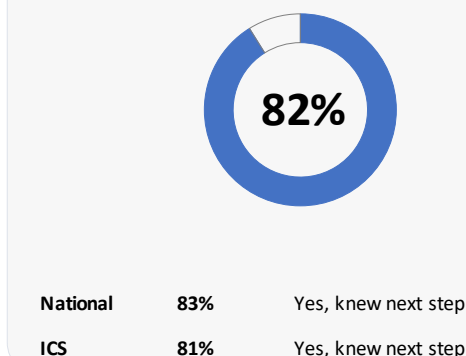
Easy to contact this GP practice using their website



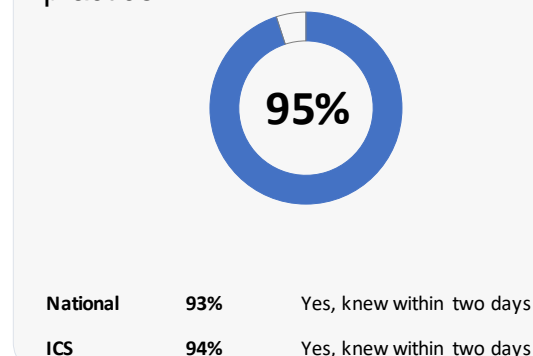
Helpfulness of reception and administrative team at this practice



Knew what the next step would be after contacting this GP practice



Knew what the next step would be within two days of contacting this GP practice



Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

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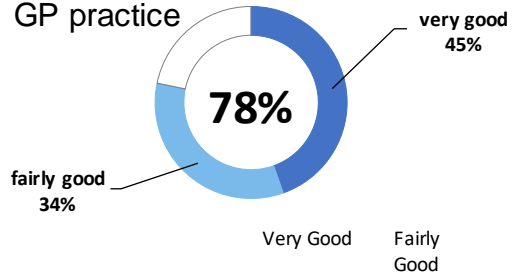
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Overall experience

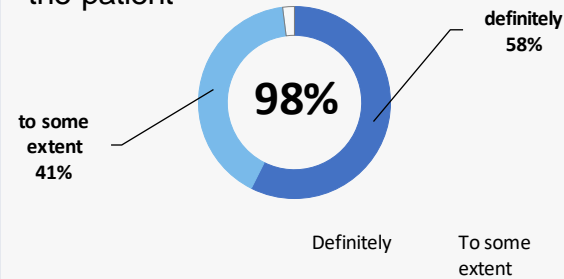
Good overall experience of this GP practice



	National	Very Good	Fairly Good
National	74%	42%	32%
ICS	72%	41%	31%

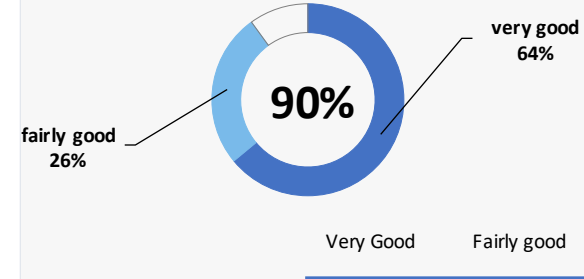
Experience at last appointment

The healthcare professional had all the information they needed about the patient



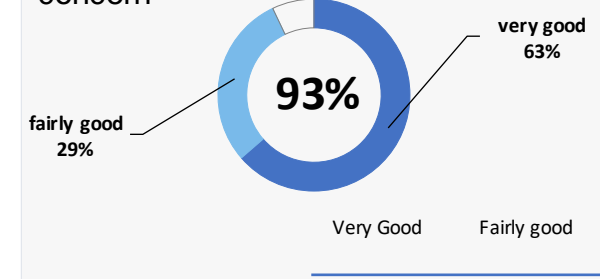
	National	Definitely	To some extent
National	92%	57%	35%
ICS	91%	56%	35%

The healthcare professional was good at listening to the patient



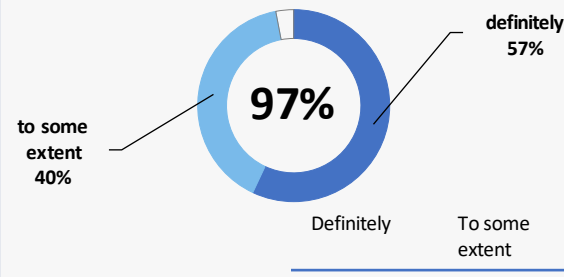
	National	Very Good	Fairly good
National	87%	62%	25%
ICS	87%	64%	23%

The healthcare professional was good at treating the patient with care and concern



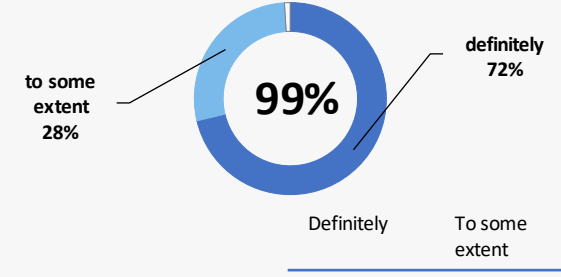
	National	Very Good	Fairly good
National	85%	61%	25%
ICS	86%	62%	24%

The patient was involved as much as they wanted to be in decisions about their care and treatment



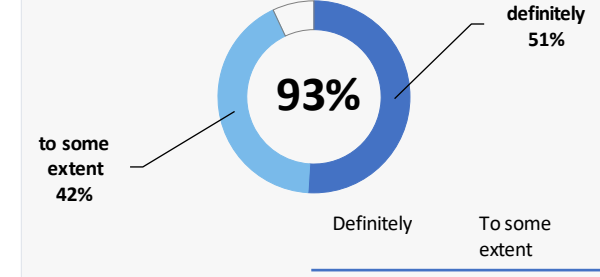
	National	Definitely	To some extent
National	91%	61%	30%
ICS	91%	62%	29%

The patient had confidence and trust in the healthcare professional they saw or spoke to



	National	Definitely	To some extent
National	92%	63%	29%
ICS	92%	63%	29%

The patient's needs were met



	National	Definitely	To some extent
National	90%	57%	33%
ICS	90%	57%	33%

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