

Minutes of Patient Participation Group Meeting
Tuesday 12th May 2015

Present: R.Birkenhead, Dr E Blunsum, G. Woollam, D. Smewing, S. Dudley, C. Quinlan, M.Astley

Previous minutes were discussed. Patient Group confidentiality forms given out for signing. It was felt art for walls and a choice of magazines for the rack were needed at the new Prees build.

The problems with parking during the Wem extension which will provide more consulting rooms and offices were discussed but it was felt they would be eased now tarmac has been laid down.

Dr Smith retiring in March means Dr Bartlett is now senior partner, but Dr Smith will still be seen when he comes back in a locum capacity now and then at the practice.

The therapeutic sensory garden at Whitchurch Hospital will be officially opened on Friday 12th June at 2pm with everyone welcome. Michele to ask Chris Goodwin if he has a poster/s he would like us to display.

The role of care co-ordinator which is a funded role for six months to start with was discussed. It has been taken on by Katie at Wem who compiles a list of frail and elderly with complex needs, patients who need support at home, access to voluntary groups etc. The aim is to keep them at home as long as possible and part of the community. Over time it is hoped a directory of groups, carers and volunteers in the area will be built.

Mrs Dudley asked if the facilities at Prees are shared with Wem patients, it was explained that as we are a joint practice but based in two sites yes everything is shared with patients having a choice of which site they visit to seek medical or clinical help.

Mr Platt, who is at present part of the online group asked if the minutes of the PPG meetings could be displayed in a more prominent position with the availability of a leaflet to take away being made. It was thought possible and will be done. The "meet the doctor" forum was unclear as to what he meant so Mr Platt will be contacted to clarify. If it is to meet face to face with individual doctors to discuss Practice problems then it was not thought possible as time will not allow this. The PPG forum is for this and he is welcome to write or email any concerns that he wished to air and they will be discussed.

The answerphone message was thought to be very slow, we would look into seeing if it could be re-recorded.

Next meeting to be held at Wem on Tuesday 8th September.